HOMEPLUS PRODUCT WARRANTY

HomePlus warrants that all HomePlus products comply with the requirements of the Consumer Guarantees Act 1993; specifically that products supplied by HomePlus will be free from manufacturing defects under normal use.

HomePlus products come with a minimum

5-year product warranty, in accordance with its standard warranties, in effect at date of delivery. That is provided the goods are genuine HomePlus components, have been fabricated and installed by an authorised HomePlus dealer and used in accordance with recommendations given, including that the goods have been, or are being used for the purpose for which they were designed.

This limited warranty does not cover apparent defects caused by unfair wear and tear or abnormal use of the product, modification or alteration of the product, improper assembly or failures resulting from inadequate inspection and maintenance or extreme weather. HomePlus may repair or replace at its option any portion of the subject product which proves to be defective under the terms of this warranty at no further cost to the buyer.

HomePlus shall be liable under this limited warranty only for the cost or at its option, the repair or replacement of defective products.
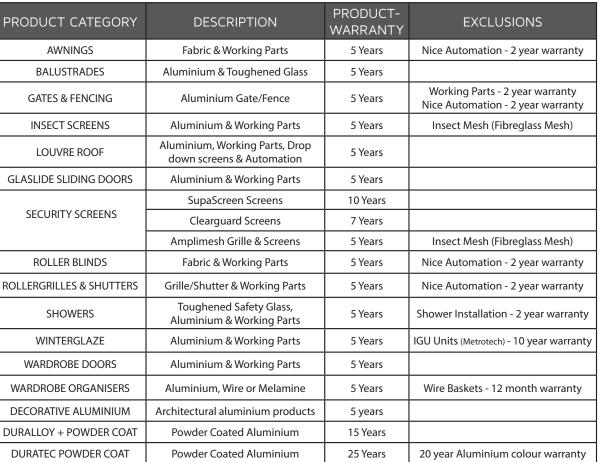
All incidental or consequential damages which may arise including, but not limited to business losses, personal property damage and third party liabilities are hereby excluded.

Also expressly excluded under this warranty is any material or product that may be included in the manufacture of the product covered by the warranty of another supplier.

DURALLOY® +PLUS POWERCOAT RANGE — ALUMI SHIELD™ WARRANTY — 15 YEAR ALUMINIUM DURABILITY WARRANTY — 15 YEAR ALUMINIUM COLOUR WARRANTY

DURATEC® POWDERCOAT RANGE — ALUMI SHIELD™ WARRANTY — 25 YEAR ALUMINIUM DURABILITY WARRANTY — 20 YEAR ALUMINIUM COLOUR WARRANTY

PURCHASER RESPONSIBILITIES
Be able to show that:
- the product defect or damage has occurred because of faulty products or workmanship.
- the product has been used expressly for its intended purpose.
- the product maintenance obligations have been fulfilled.
- they are the original purchaser.
- the claim is within the warranty period as set for the product.

WARRANTY CATEGORIES

PRODUCT CATEGORY	DESCRIPTION	PRODUCT-WARRANTY	EXCLUSIONS
AWNINGS	Fabric & Working Parts	5 Years	Nice Automation - 2 year warranty
BALUSTRADES	Aluminium & Toughened Glass	5 Years	
GATES & FENCING	Aluminium Gate/Fence	5 Years	Working Parts - 2 year warranty Nice Automation - 2 year warranty
INSECT SCREENS	Aluminium & Working Parts	5 Years	Insect Mesh (Fibreglass Mesh)
LOUVRE ROOF	Aluminium, Working Parts, Drop down screens & Automation	5 Years	
GLASLIDE SLIDING DOORS	Aluminium & Working Parts	5 Years	
SECURITY SCREENS	SupaScreen Screens	10 Years	
SECURITY SCREENS	Clearguard Screens	7 Years	
SECURITY SCREENS	Amplimesh Grille & Screens	5 Years	Insect Mesh (Fibreglass Mesh)
ROLLER BLINDS	Fabric & Working Parts	5 Years	Nice Automation - 2 year warranty
ROLLERGRILLES & SHUTTERS	Grille/Shutter & Working Parts	5 Years	Nice Automation - 2 year warranty
SHOWERS	Toughened Safety Glass, Aluminium & Working Parts	5 Years	Shower Installation - 2 year warranty
WINTERGLAZE	Aluminium & Working Parts	5 Years	IGU Units (Metrotech) - 10 year warranty
WARDROBE DOORS	Aluminium & Working Parts	5 Years	
WARDROBE ORGANISERS	Aluminium, Wire or Melamine	5 Years	Wire Baskets - 12 month warranty
DECORATIVE ALUMINIUM	Architectural aluminium products	5 years	
DURALLOY + POWDER COAT	Powder Coated Aluminium	15 Years	
DURATEC POWDER COAT	Powder Coated Aluminium	25 Years	20 year Aluminium colour warranty

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